SUPPLEMENTAL NOTICE OF DISPUTE

Supplement to Notice of Dispute dated December 16, 2025

Date: 12/21/2025

To:

Airbnb, Inc.

CSC Lawyers Incorporating Service,

2710 Gateway Oaks Dr., Suite 150N

Sacramento, CA 95833

From:

REDACTED

Airbnb /

REDACTED

Reserva

Listing:

https://a

This letter supplements my Notice of Dispute dated December 16, 2025, based on newly discovered evidence relevant to Airbnb's decision to override the long-term cancellation policy.

After the dispute was closed, I discovered that the guest had unplugged and disabled installed ultrasonic pest repellent devices during the stay. These devices were part of the property's preventative pest control measures and were installed prior to the guest's complaint.

The guest's actions removed an existing preventative measure and materially contributed to the circumstances cited in support of the early departure.

Despite this interference, I responded immediately to the guest's report and completed same-day remediation. Airbnb acknowledged that there was no infestation, no habitability issue, no refusal to remediate, and no host policy violation.

Enclosed are photographs and documentation showing:

- the pest prevention device installed
- evidence of the device being unplugged or disabled
- additional pest mitigation measures and remediation steps taken

This evidence further demonstrates that I acted reasonably, proactively, and in good faith, and that the condition cited by the guest was not a qualifying exception to Airbnb's long-term cancellation policy.

This supplemental submission is provided to complete the factual record and is not intended to waive or modify any rights or relief requested in the original Notice of Dispute, all of which are expressly preserved.

Sincerely,

REDACTED

EXHIBIT A

Purchased and installed before guest arrived. Guest removed them.

Order Summary

REDACTED

Order Summary

Item(s) Subtotal:	$61.98
Shipping & Handling:	$0.00
Your Coupon Savings:	-$3.00
Total before tax:	$58.98
Estimated tax to be collected:	$4.13
Gift Card Amount:	-$26.18
Grand Total:	**$36.93**

2025 Upgraded Version Ultrasonic Pest & Insect Repeller, Ultrasonic Repellent for Roach, Rodent, Mouse, Bugs, Mosquito, Mice, Spider, Ant,Electronic Plug in Pest Control,2 Mode Switching,6 Packs

Sold by: BEIFUMEI Store

Return window closed on July 9, 2025

$29.99

iSPECLE Freezer Organizer Bins - 4 Pack Small Stackable Deep Freezer Organizer Bins for 7 Cu.Ft Freezers Easy Get Bottom Foods without Digging, Chest Freezer Organizer Prevent Frozen Food Waste, Black

Sold by: iSPECLE

Supplied by: Other

Return window closed on July 9, 2025

$31.99

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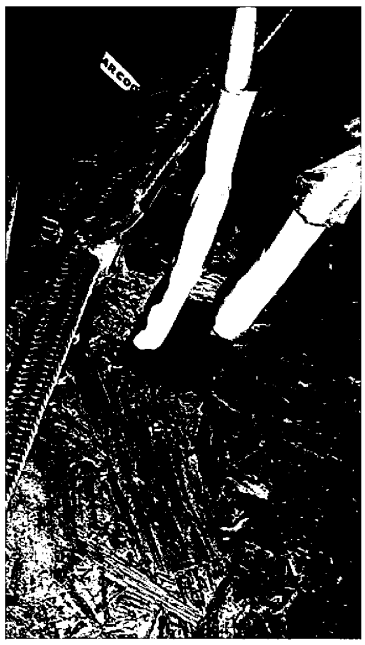
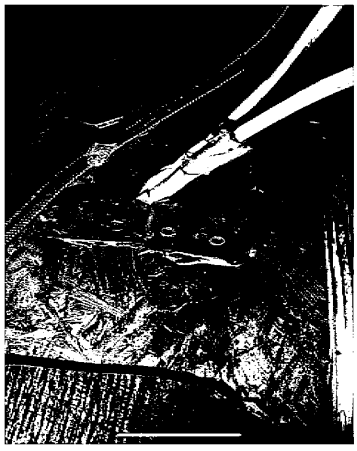
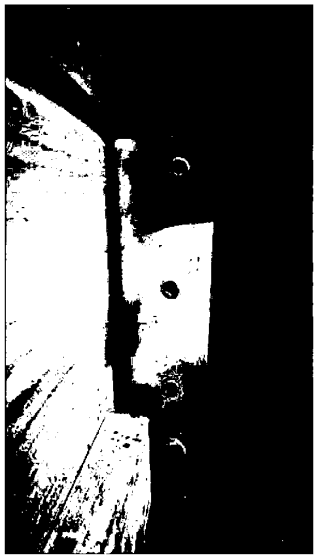
EXHIBIT B

Photos of remediation taken same day of initial guest complaint, within 4 hours.







UNITED STATES POSTAL SERVICE

December 31, 2025

Dear C2M LLC:

The following is in response to your request for proof of delivery on your item with the tracking number: **9214 8901 3247 3400 2299 1002 39**.

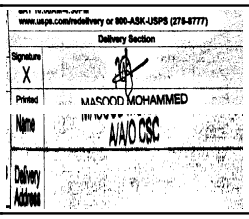
Item Details

Status:	Delivered, Individual Picked Up at Post Office
Status Date / Time:	December 30, 2025, 10:38 a.m.
Location:	SACRAMENTO, CA 95813
Postal Product:	First-Class Mail®
Extra Services:	Certified Mail™
	Return Receipt Electronic
Recipient Name:	Airbnb Inc
Reference(s):	934914, 229910023

Recipient Signature

Signature of Recipient:

Address of Recipient:



Note: Scanned image may reflect a different destination address due to Intended Recipient's delivery instructions on file.

Thank you for selecting the United States Postal Service® for your mailing needs. If you require additional assistance, please contact your local Post Office™ or a Postal representative at 1-800-222-1811.

Sincerely,
United States Postal Service®
475 L'Enfant Plaza SW
Washington, D.C. 20260-0004